



CANCELLATION POLICY

iNcarnate LLC. operates as a business and we expect CLIENTS to understand and respect our policies. Our goal as a brand marketing agency is to bring high value experiences for all CLIENTS. Therefore, we require payments to be made on time with respect to the services offered to the CLIENT.

THIS IS OUR REFUND AND CANCELLATION POLICY. BY HIRING **iNcarnate LLC.** FOR SERVICES YOU ARE BOUND BY THIS AGREEMENT AND YOU AGREE TO ABIDE BY OUR POLICIES.

Web & Brand Development

Web design and brand development projects require extensive resources, research, time, and internal expenses. Therefore once a payment or deposit is made, it is non-refundable. If a project gets canceled, delayed, or postponed by the CLIENT, then all monies paid will be retained by **iNcarnate LLC.** and if applicable, an additional cost will be charged to the CLIENT for all work completed beyond what was already paid for. No exceptions.

Social Media Marketing & Internet Marketing

Payments for Social Media Marketing or any of our Internet Marketing services are non-refundable, even if a fee was paid in advance. Once a payment or deposit is made, there are no exceptions to our refund policy.

Styling, Setup & Designer Fees:

Deposits and payments are applied directly to expenses incurred by **iNcarnate LLC.** in the setup phase of any Social Media Styling, Design, Setup, Internet Marketing campaigns and other design projects and are non-refundable.

Chargebacks:

We normally ask for CLIENT's will receive an invoice for all projects and services prior to beginning any work. Payments are accepted via credit/debit card or PayPal. Claiming that you didn't provide your card or payment info or that you are not aware of such charges is illegal and fraudulent.

If any chargeback or payment dispute is caused by CLIENT to a bank or credit card company, then CLIENT services and/or projects will be suspended and in some cases, all work will be undone (reversed) without notice. Furthermore, the amount of the chargeback fee will be issued to the CLIENT (to recover any fees passed on to us by the credit card company).

In Addition, any outstanding balances accrued as a result of the chargeback(s) will have to be paid in full before we restore service, deliver any files, or commence any work.

LATE PAYMENTS

All monthly contracts have a 5-day grace period for payment past the due date. Late payments beyond 10-days are subject to service delays, hiatus, project cancellations or contract termination. All work will remain property of **iNcarnate LLC**. until the issue is resolved and all payments are met in full regardless of project status.

COMMUNICATION

We strive to keep open communication throughout the project duration. Lack of communication on behalf of the client can result in delays, cancellation or termination. No contact after 15 business days will result in termination of project/contract. No refunds will be provided for and all funds accrued will be forfeited.

FRAUDULENT ACTIVITY

Requesting a chargeback or opening a dispute for a valid charge from us is fraud. Chargebacks are never a legal or appropriate means of obtaining a refund. All disputes will be challenged by our lawyers with sufficient evidence from our records.

MODIFICATIONS TO THE SERVICE AND PRICES

Prices for our products are subject to change without notice. We reserve the right at any time to modify or discontinue the Service (or any part or content thereof) without notice at any time. We shall not be liable to you or to any third party for any modification, price change, suspension, or discontinuance of the Service.

iNcarnate LLC. reserves the right to disable and terminate a user's account, services, or contract if a user is found in violation of our terms and policies. Termination due to policy violations will not be refunded.

PRIVACY

Please read and make sure you fully understand our Privacy Policy.

www.iNcarnate247.com (the "Site") is owned and operated by **iNcarnate LLC**. We can be contacted at:

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